

Important Information to Attend MIIAB Un-Expo

8:00 - 8:30 a.m. - Log in to the Un-Expo early *

8:30 a.m. - 9:00 a.m. - Special Presentations

9:00 a.m. - 11:00 a.m. - Webinar class in session with scheduled breaks

**MIAB Un-Expo
is scheduled for
Central Time**

* Logging in early to the webinar allows time for troubleshooting if necessary. For connection issues, please contact our administrative partner, the Florida Insurance School Continuing Education (FISCE), at 800-786-4303.

Random attendance checks occur each hour of the presentation. You must reply to every attendance check and be online for the entire duration of the webinar to earn CE credits. **FULL ATTENDANCE IS REQUIRED FOR EARNING CE CREDITS.**

Accessing the Webinar - If you have connectivity challenges:

- **Visit the tech support webpage:** <https://fisce.com/support>
- **Email tech support:** support@fisce.com
- **From within the Webinar, send message via the Chat With Us feature**
- **Call tech support (FISCE): 800-786-4303 or 850-222-4303**

IMPORTANT: Review the following items before the scheduled start time.

1. Confirm that your computer has the latest version of Adobe Flash Player. To verify, or to download the latest version for free, visit <https://get.adobe.com/flashplayer/>. Note that Flash Player may not be compatible with your smartphone or tablet. To take the webinar on your smartphone or tablet, please see item #5. **YOU MUST HAVE AUDIO ON YOUR COMPUTER. THERE IS NO DIAL-IN OPTION VIA TELEPHONE.**
2. Log in at least 30 minutes prior to start time. This allows time for any necessary troubleshooting.
3. Select Enter as a Guest, and type your full first and last name exactly as it appears on your insurance license (i.e. no initials, nicknames, etc.). Please note: To receive CE credit, you must be a registered attendee, and the record must include your correct name.
4. Pay close attention to your instructor's opening comments for important rules, including the attendance policy. If you fail to comply with any of the rules, you may be removed from the webinar and unable to receive CE credit.
5. To take the webinar on your smartphone or tablet, click the link in the confirmation email to join the webinar. This will prompt you to download the Adobe Connect Mobile App. Once you have downloaded it, return to the confirmation email and click the link to join the webinar again, which will open it in the app.

If you have trouble logging in or other issues concerning the live webinar, please call our administrative partner, the Florida Insurance School Continuing Education (FISCE), at 800-786-4303.

Please visit www.miaa.org for all your insurance agent needs. Thank you and we hope you enjoy the webinar.

